

Advanced Alarm Monitoring

Swift response to multiple alerts, minimising disruption and maximising uptime.









Advanced Alarm Handler

It's calculated that the UK annually loses over £1 billion in GDP, due to false alarms and the subsequent downtime and loss of productivity.

The potential cost savings from one prevented false alarm would pay for the **InteraX** software.

Benefits

- Quicker response times and less disruption; alarms are automatically directed to the most appropriate person/group.
- Pro-active notification of potential issues, problems mitigated before becoming a wider issue.
- Discreet pre-alert to allow trained personnel to determine the cause, finding false alerts and containing the problem before needless disturbance or a full evacuation.



Integrates with numerous systems and transports the alarm and status messages to the most suitable radio/radio group or via SMS.

- Fire
- Security
- BMS/machine/technical and more
- Alarm listeners CST, MING, Crestron, AV/IT, HVAC, PRTG, OPC, ModBUS, CANBus, MTU, Consillium, RS232/422/485, HTTP, TCP/IP/UDP.



Total control of your security alarms and system alerts

All messages can be handled differently – distributed to the most appropriate radio/group, for the quickest response.



Refine further with each alarm key word having its own message route. Example:

- Key word FAULT dispatched to engineering
- Key word **FIRE** to trained fire personnel
- Key word **STATUS OK**, logged, but not sent.

1-21) Never miss a message – three stage escalation plan

Automatically sent to the primary group, no response, the alarm message will then be sent to the backup group. Still no response, the alert can be sent to all radios or via SMS.

No display, no problem – with voice alarm notifications

Messages are relayed in realtime via a humanistic artificial intelligence, capable of converting the alarm outputs into voice notifications. Giving you the freedom to choose the radio that suits your needs.

Less downtime and increased productivity

Pre-Alarm: Many detectors will monitor abnormal conditions and provide early warning signals to indicate that an alarm condition is approaching. These are transmitted by InteraX to your trained personnel, maximising the time to investigate and in many cases, mitigate the cause before escalating to a disruptive alarm state.

Delayed Alarm: Containing the problem or discovering a false alarm before full site evacuation. When a sensor is triggered this starts a timer and the alert is sent to trained personnel, allowing time to investigate before escalating to a full alarm.





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